

Anura 5

From:
Sent: Thursday 14 October 2021 13:10
To:
Cc:
Subject: Re: Premises licence application

[** This email originates from an external source **]

Thank you for your call earlier and email. As discussed, I agree with and can confirm I am happy with all the attached conditions that have been put in place.

If you require any further information from myself, please do not hesitate to contact me.

Rgds

Sent from my iPhone

On 14 Oct 2021, at 11:55, , wrote:

Dear Lornette,

Re: Maison Restaurant, Wrecclesham House, Wrecclesham Road, Wrecclesham, Farnham, Surrey, GU10 4PS

I am emailing you further to our conversation this morning. As discussed, to mitigate concerns surrounding possible disturbance to neighbouring residents from music from the restaurant I would like to agree the following conditions.

- 1.Noise from the Premises must not unreasonably disturb other people.
2. The volume of amplified music within the premises should be played at a level that is appropriate to the circumstances such as the time of day and the degree of sound insulation afforded by the buildings in relation to the distance of the premises from dwellings or other noise sensitive premises.
3. No amplified music or speech shall be relayed via external loudspeakers.
4. The licensee or other nominated representative should monitor noise levels outside nearby dwellings during entertainment involving amplified music or speech. If, as a result of this monitoring, it is considered that the noise levels are excessive, immediate action should be taken to cause the volume of the entertainment to be reduced to suitable levels. The licensee's attention is drawn in particular to the effect of the low frequency bass notes which readily pass through doors and windows and

are most often the principal reason for people complaining of entertainment noise. After 23:00 hours the licensee should aim to ensure that noise from entrainment is not audible outside any dwelling in the vicinity. A record of these checks and of any action taken as a result shall be maintained in a log book or diary. The log book or diary shall be made available for inspection by an authorised officer of the licensing authority on request.

5. Refuse, such as bottles, shall not be placed into receptacles outside the premises between 23:00 hours and 07:00 hours in order to minimise the disturbance to nearby properties.

6. If the Council receives justified complaints about noise that cannot otherwise be resolved a noise limiting device(s) must be installed at the premise and maintained in such a manner as to control all sources of amplified music and speech at the premises. The device must be:

- Used at all times during the entertainment;
- Set at a level agreed in writing with the Council; and
- Sealed in a manner, which is tamper proof

Please consider these conditions carefully and if you are happy to agree to them please let me know as soon as possible and I will then contact licensing. If you wish to discuss them further, please do not hesitate to contact me.

Kind regards,

Regards,

I
Waverley Borough Council, Council Offices, The Burys, Godalming, Surrey, GU7 1HR
www.waverley.gov.uk

If I am not available and you need assistance before my return, please contact our customer and technical services team on 01483 523393 or email environmentalhealth@waverley.gov.uk

For free information and support for local businesses, including the latest Covid and Brexit guidance please visit www.businesswaverley.co.uk

This email, and any files attached to it, is confidential and solely for the use of the individual or organisation to whom it is addressed.

The opinions expressed in this email are not necessarily those of Waverley Borough Council.

The Council is not responsible for any changes made to the message after it has been sent. If you are not the intended recipient of this email or the person responsible for delivering it to them you may not copy it, forward it or otherwise use it for any purpose or disclose its contents to any other person. To do so may be unlawful.

Please visit our website at <http://www.waverley.gov.uk>